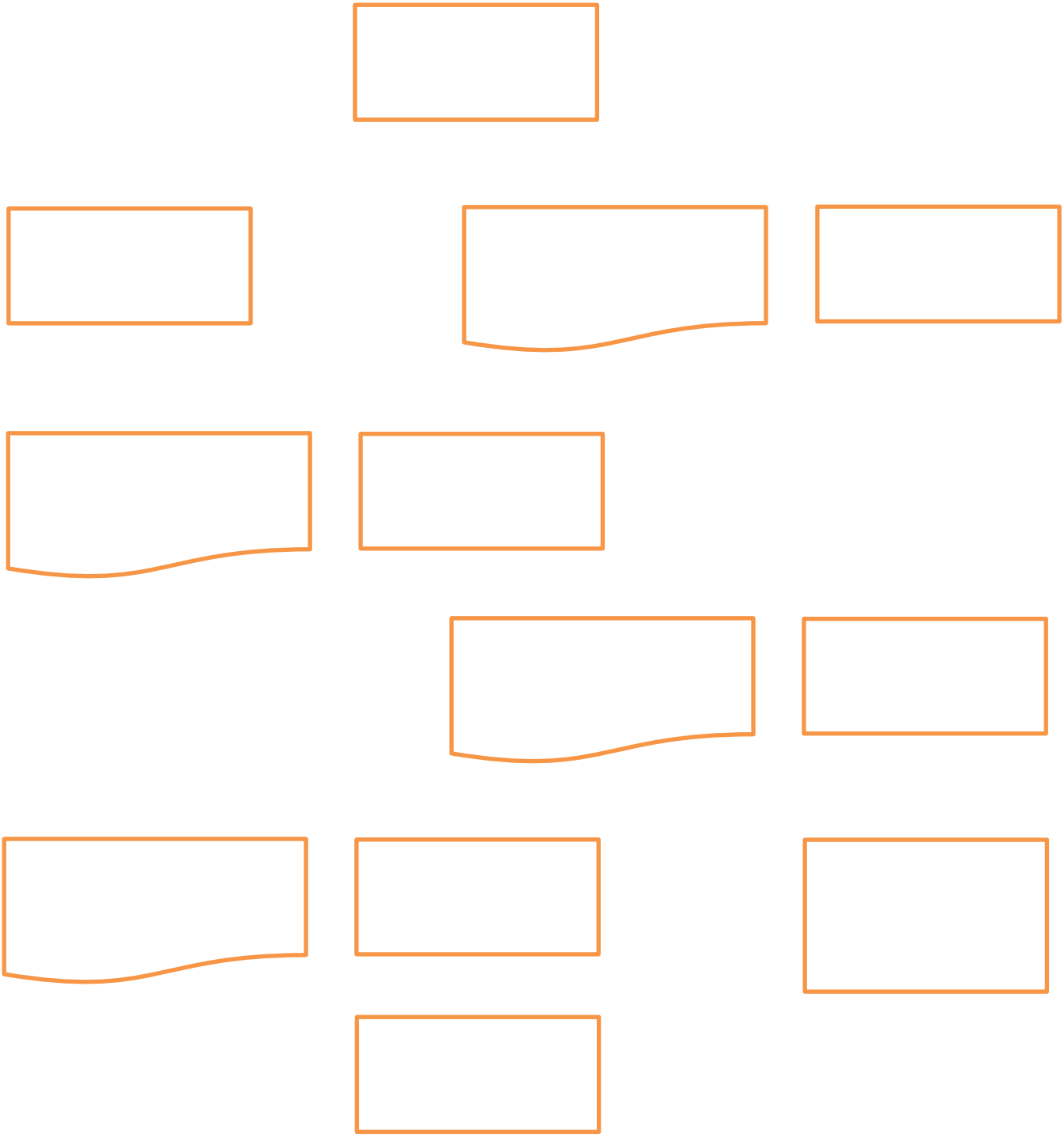HERBERT PROTOCOL
FLOWCHART